



1. WATCH for the go-ahead.

We'll send you another letter once your information has been successfully migrated to CDA and you can access your account. If we have an email address on file for you, we'll also notify you via email. And you can always call the automated IVR line at **888-510-2376** for the latest updates!

2. SIGN UP on our website.

Because you're moving to a totally new platform, you'll need to complete a few **Sign-Up** steps to establish access to your new online account. How you do that will depend on how you access your account **now**.

| | |
|---|---|
| <i>I already have an email address on file.</i> | Use that address to sign up. |
| <i>I don't have an email address on file.</i> | We are mailing you a letter that has a temporary passcode and your new Individual ID. You'll need to provide both of those when you sign up. |

Once you've determined above **how** you'll sign up, follow these steps:

- Go to cda.basiconline.com.
- Find where it asks **FIRST TIME HERE?** and click **SIGN UP** below that.
 - » If you're signing up using your email address on file, enter that and create a password.
 - » Otherwise, look for the words **SIGN UP WITH A PASSCODE** in the on-screen text—that's a link. Click it, then enter the passcode and ID from your letter along with your preferred email address.
- We'll email you a code for you to enter to verify your address. Also, we strongly recommend enabling two-factor authentication here when prompted for added security.
- Read through and agree to the Terms of Use.

3. SIGN IN to your account.

That's it! Sign in with your email address and password to manage your continuation coverage online.

4. DOWNLOAD the BASIC Benefits Mobile App.

Once you've completed all that, you can easily manage your continuation coverage and payments from wherever you are, 24/7 with our mobile app!

Once you're IN...

- ✓ **Re-enter** your bank information
- ✓ **Re-establish** recurring ACH payments



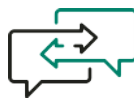
24/7 MANAGEMENT

Manage your continuation coverage anytime, anywhere including plan elections, dates, payments and more!



PAY YOUR WAY

Use your credit/debit card for premium payments, set up auto-pay or print coupons—all "on the go" with the app!



TWO-WAY COMMUNICATION

Securely send and receive (and send, and receive!) info via support request from your online account.